

Address: RPAH, 2/F Gloucester House, Missenden Road, CAMPERDOWN NSW 2050

Ph: 02 9515 8537

F: 02 9515 5278

Email: info@melanoma.net.au

PATIENT SURVEY

Appointment with Dr: (Please circle)

Pascale Guitera / Scott Menzies / Helena Collgros Totosaus / Wolfgang Weninger

Please indicate your level of satisfaction with the following items related to your appointment today:

	Please rate the following	Poor	Fair	Good	Excellent	N/A
1	Making your appointment (e.g. Manner of person making your appointment, being dealt with promptly)					
2	Clearness of directions to the office and the time of your appointment					
3	Information provided by the practice on fees, payment arrangements and other potential costs					
4	Professionalism and helpfulness of reception staff					
5	The extent to which staff respected your privacy					
6	Length of time to wait to see the doctor in relation to your appointment time					
7	Doctor's explanation of diagnosis, procedures and/ or treatment regimen					
8	Doctor's personal manner (e.g. courteous, respectful)					
9	The Practice's respect of your right to seek a second opinion or alternative treatment					
10	The availability and administration of reminder systems for ongoing health checks					
11	Overall level of satisfaction with your experience today					

➤ Would you recommend this practice to your family and friends?

Yes / No

➤ Was there any aspect of your care that could be improved?

Yes / No

If Yes, please comment: